Security with ClearNexus

A good business is a secure and trustworthy one. But how can you keep it that way?

In a perfect world, the honor code would do the trick. However just in case, **we adhere to and provide strict forms of authentication and protection so that you can run your business comfortably knowing we've got you covered**. From PCI DSS compliance, to local call recording features, to credit card protection options, to encrypted data protocols, we work hard to keep you and your client's information safe.

After all, there is no such thing as too much security.

How do you benefit?

PCI DSS Compliant

At ClearNexus we believe in adhering to the highest security standards, which is why **we follow the Payment Card Industry Data Security Standard (PCI DSS).**

End-to-End Encryption

Using SSL (Secure Sockets Layer, e.g., HTTPS), we provide **secure access while maintaining confidentiality and integrity**. Any information request made to ClearNexus must satisfy strict authentication requirements and will only release information to the entitled parties. No exceptions!

Locally Stored Call Recordings

Why trust someone else with the transmission and storage of your call recordings when ClearNexus provides you the option of transmitting and storing them on your site behind your secure firewall? With our Virtual Telephony Application Grid (V-TAG) **record conversations locally in a secure manner right there on your agent's desktop**, so they never leave your site.

Credit Card Protection

Keep your client's credit card information private and safe with some of our unique features including **masking of credit card numbers, automatic recording stop when credit card information is being shared with agents, call transfers to an IVR for credit card input, or silencing of DTMF tones to prevent number identification**. Just a few of the many ways in which we keep your secure.

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